PERADUAN MILO 70 TAHUN KEBAIKAN DALAM 70 HARI FAQs

Q1: How do I participate?

A: **Step 1**: Purchase any participating MILO products as per stated on the Proof of Purchase Table worth RM15 and above in an original single receipt during the promotion period.

Every RM15 will be given 1 Serial Number.

Proof of Purchase Table



Non-participating MILO products include:

MILO UHT 1L Liquid Concentrate
MILO ACTIV-GO 3.2kg (and bonus pack if any)
MILO confectioneries
MILO cereal
MILO ice cream

We will accept original printed receipt dated from 20 July 2020 only.

Step 2: Submit the entry via WhatsApp Message only.

Write on the original receipt, your full name, Identification Number and email address (if any). Take one <u>clear and legible</u> **picture in image format** of the original receipt complete with the Personal Details (full name, ID No and email) and Receipt Details (outlet name, date of purchase, products purchase and final purchase amount of products). WhatsApp your entry to **017-336 0718**.

If the space on the receipt is insufficient, you can write your information on a piece of paper and take a picture together with the receipt.

Please note:

- 1) The Receipt can come in the form of:
 - Printed receipts or hand-written receipts from Point of Sales systems and/or.
 - Invoices for online purchases
- 2) The Receipt must bear the [Receipt Details]:
 - Products purchase
 - Date of purchase
 - · Final purchase amount of products only
 - Receipt number
 - Name and/or logo of the outlet at which the purchase was made. If the name and/or logo of the outlet is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made.
- 3) The Organiser will print all Entries received for further processing. Unclear, illegible and incomplete picture in image format will be disqualified. Please refer to www.milo.com.my for samples of WhatsApp Entries.
- 4) Each Receipt is ONLY eligible to one WhatsApp entry. The Organiser reserves the right to disqualify any WhatsApp entries with duplicated Receipts and/or containing more than one Receipt.
- 5) Each Receipt is eligible to win ONLY <u>one</u> prize from ALL three MILO Contests running consecutively throughout the Promotion Period. The three MILO Contests running consecutively are:
 - Peraduan MILO Koleksi Vintage, from 12 June to 31 October 2020;
 - Peraduan MILO Cari & Menang, from 6 July to 31 August 2020, and
 - Peraduan MILO 70 Tahun Kebaikan Dalam 70 Hari, from 20 July to 27 September 2020

For example: If a Participant has submitted an Entry using Receipt A to both Peraduan MILO Koleksi Vintage and Peraduan MILO 70 Tahun Kebaikan Dalam 70 Hari and subsequently won a Prize in Peraduan MILO Koleksi Vintage. Therefore, the same Receipt A will not be eligible to win any prize from Peraduan MILO 70 Tahun Kebaikan Dalam 70 Hari.

Q2: Where can I get the contest information leaflets?

- A: 1) All participating supermarkets, hypermarkets, mini markets, petrol marts and convenience stores
 - 2) MILO website: https://www.milo.com.my

Q3: Will I receive a notification reply if I send via WhatsApp?

A: No, we WILL NOT send a notification for WhatsApp received to participants.

Q4: Can I submit more than 1 entry?

A: Each WhatsApp can include the image of only one original receipt. One receipt can only be used once. Multiple WhatsApp using the same receipt will be disqualified.

Q5: Do I have to keep the receipt after I submit my WhatsApp entry?

A: Yes. For WhatsApp Entries received, the Organiser shall reserve the right to request for evidence of the hardcopy POP for verification and prize redemption. Failure to produce the hard copy of the POP upon request will result in disqualification and prize forfeiture.

Q6: Can I use a handwritten receipt given by an outlet?

A: The Receipt can come in the form of invoice for online purchases, hand-written receipts and/or printed receipts from Point of Sale systems. However, the Receipt must bear the receipt number and name and/or logo of the outlet and at which the purchase was made.

If this is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made.

Q7: I purchased my MILO products online using a voucher. Can I still participate?

A: Yes. For online purchase invoice with promotion codes and/or discount vouchers, the final purchase amount of participating MILO products only must be RM15.00 and above to qualify.

Q8: For online purchase, can I just screenshot the order details and submit my WhatsApp entry? No official receipt was provided in my delivery.

A: No. For all online purchase, please request for official invoice from the seller. All screenshots of order details WILL NOT be accepted.

Q9: Is there a limit to the total number of serial numbers I can receive in a single receipt?

A: There is no limit to the serial number you can receive in a single receipt. Every RM15 of the participating products will entitle you to 1 serial number.

If you purchase RM100 of participating products in a single receipt, you will get 6 serial numbers in running order.

Q10: Age of participation?

A: This contest is open to all legal residents of Malaysia with a valid identification document aged 18 years and above on 20 July 2020.

Q11: What are the prizes offered for this contest?

A:

Grand Prize x 3 winners	RM70,000 cash		
Consolation Prize x 700 winners	MILO 70 th YEAR Limited Edition Sports Bag		
Weekly Prize x 2 winners x 10 weeks TOTAL: 20 WINNERS	RM7,000 cash		
Daily Prize x 3 winners x 70 days TOTAL: 210 WINNERS	RM700 cash		

Q12: How do you determine the Grand Prize Winner?

A: The total qualified serial numbers allocated at the end of the promotion period will be divided by 3 [three] to derive the winning serial numbers the **Grand Prize** winners. The winning serial number will be the closest, lower whole number that results after the stated division.

Q13: How do you determine the Consolation Prize Winner?

A: The total qualified serial numbers allocated at the end of the promotion period will be divided by 700 [seven hundred] to derive the winning serial numbers the **Consolation Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division.

Q14: How do you determine the Weekly Prize Winners?

A: The total qualified serial numbers allocated each week throughout the entire promotion period will be divided by 2 [two] to derive the winning serial numbers for the **Weekly Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division

Q15: How do you determine the Daily Prize Winners?

A: The total qualified serial numbers allocated each day throughout the entire promotion period will be divided by 3 [three] to derive the winning serial numbers for the **Daily Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division

Q16: How many prizes can participants win throughout the entire contest period?

A: Each participant may only win one [1] Daily Prize each day and a maximum of two [2] Daily Prizes throughout the Promotion Period.

Each participant may only win one [1] Weekly Prize each week and a maximum of two [2] Weekly Prizes throughout the Promotion Period.

Each participant may only win one [1] TESCO Prize each week and a maximum of two [2] TESCO Prizes throughout the Promotion Period.

Each participant may only win [1] Consolation Prize throughout the Contest Period. Each participant may only win [1] Grand Prize throughout the Contest Period.

Q17: What are the weekly periods for this contest?

A: The ten [10] weekly periods are as per below:

Week 1: 20/07 – 26/07/2020 Week 2: 27/07 –02/08/2020 Week 3: 03/08 – 09/08/2020 Week 4: 10/08 – 16/08/2020 Week 5: 17/08 – 23/08/2020 Week 6: 24/08 – 30/08/2020 Week 7: 31/08 – 06/09/2020 Week 8: 07/09 – 13/09/2020 Week 9: 14/09 – 20/09/2020 Week 10: 21/09 – 27/09/2020

Q18: How do I know if I've won any Prize(s)?

A: The Winners list will be announced in the Organiser's website as & when available. https://www.milo.com.my Consumers are advised to check periodically during the contest period and up till 6-8 weeks after the contest ended.

Q19: How can I claim my prize?

A: **Daily & Weekly Prize**: A cheque made to winners' name will be delivered to the winners within 6 – 8 weeks after the contest had ended. You are required to cash-in the cheque within 3 [three] months of the issuance date. All unclaimed prizes will be forfeited.

Consolation Prize: MILO 70th Year Limited Edition Sports Bag will be delivered to the winners within 6 – 8 weeks after the contest had ended.

Grand Prize: A cheque made to winners' name will be delivered to the winners within 6 – 8 weeks after the contest had ended. You are required to cash-in the cheque within 3 [three] months of the issuance date. All unclaimed prizes will be forfeited.

Q20: What is the size and material of MILO 70th Year Limited Edition Sports Bag and is it washable?

A: The size of the bag is 59cm in length by 25cm in diameter. The bag is made from cotton. Recommended to be hand wash and you may use detergent and water to wash it.



Q22: Who should I call for further information?

A: You may call the Nestlé Customer Service number: 1-800-88-3433 for any assistance you may require.

Exclusive at TESCO

Participants who purchased any participating MILO products as per stated on the Proof of Purchase Table worth RM15 and above in an original single receipt during the promotion period in TESCO will stand a chance to win additional prizes.

TESCO Weekly Prize	RM700 Tesco Voucher
x 7 Winners x 10 weeks	
TOTAL: 70 WINNERS	

Q1: How do I win the TESCO Weekly Prize?

A: To select the winners, all Qualified Entries with TESCO receipts will separately be allocated a set of serial numbers. The total qualified serial numbers allocated each week throughout the entire promotion period will be divided by 7 [seven] to derive the winning serial numbers for the **TESCO Weekly Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division.

Q2: How many prizes can participants win throughout the entire contest period?

A: Each participant may only win one [1] Daily Prize each day and a maximum of two [2] Daily Prizes throughout the Promotion Period.

Each participant may only win one [1] Weekly Prize each week and a maximum of

two [2] Weekly Prizes throughout the Promotion Period.

Each participant may only win one [1] TESCO Weekly Prize each week and a maximum of two [2] TESCO Weekly Prizes throughout the Promotion Period.

Each participant may only win [1] Consolation Prize throughout the Contest Period. Each participant may only win [1] Grand Prize throughout the Contest Period.

Q3: What are the weekly periods for this contest?

A: The ten [10] weekly periods are as per below:

Week 1: 20/07 – 26/07/2020 Week 2: 27/07 –02/08/2020 Week 3: 03/08 – 09/08/2020 Week 4: 10/08 – 16/08/2020 Week 5: 17/08 – 23/08/2020 Week 6: 24/08 – 30/08/2020 Week 7: 31/08 – 06/09/2020 Week 8: 07/09 – 13/09/2020 Week 9: 14/09 – 20/09/2020 Week 10: 21/09 – 27/09/2020

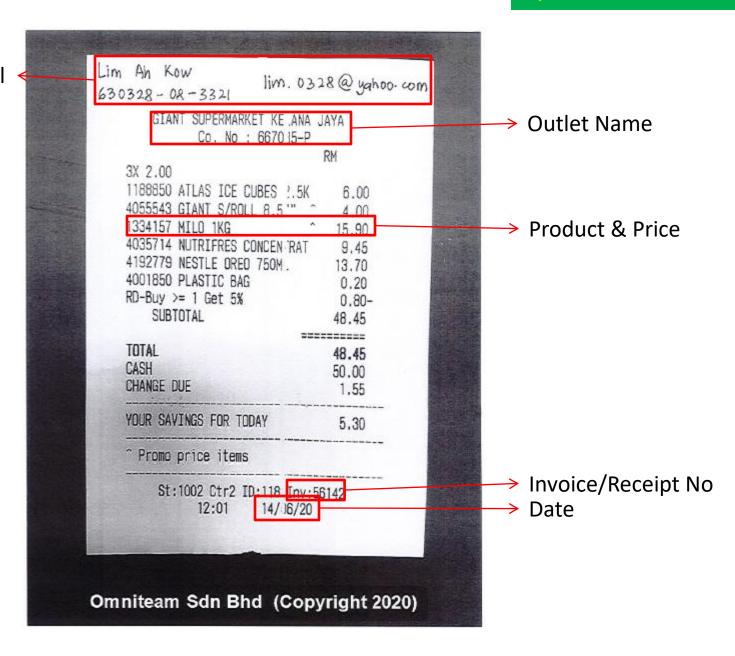
Q4: How do I know if I've won any Prize(s)?

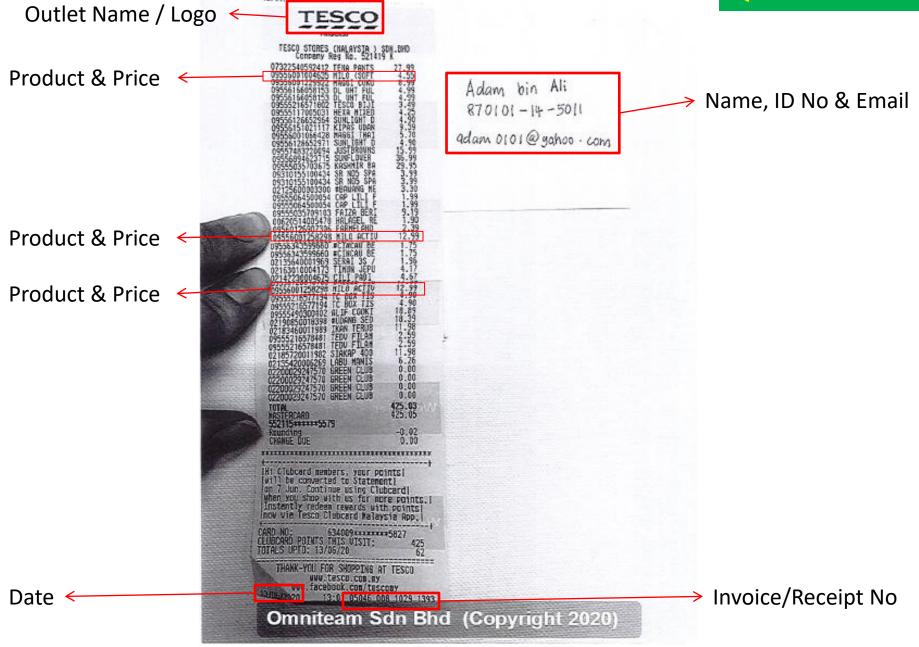
A: The Winners list will be announced in the Organiser's website as & when available. https://www.milo.com.my Consumers are advised to check periodically during the contest period and up till 6-8 weeks after the contest ended.

Q5: How can I claim my prize?

A: **TESCO Weekly Prize**: TESCO vouchers will be delivered to the winners within 6 – 8 weeks after the contest had ended.

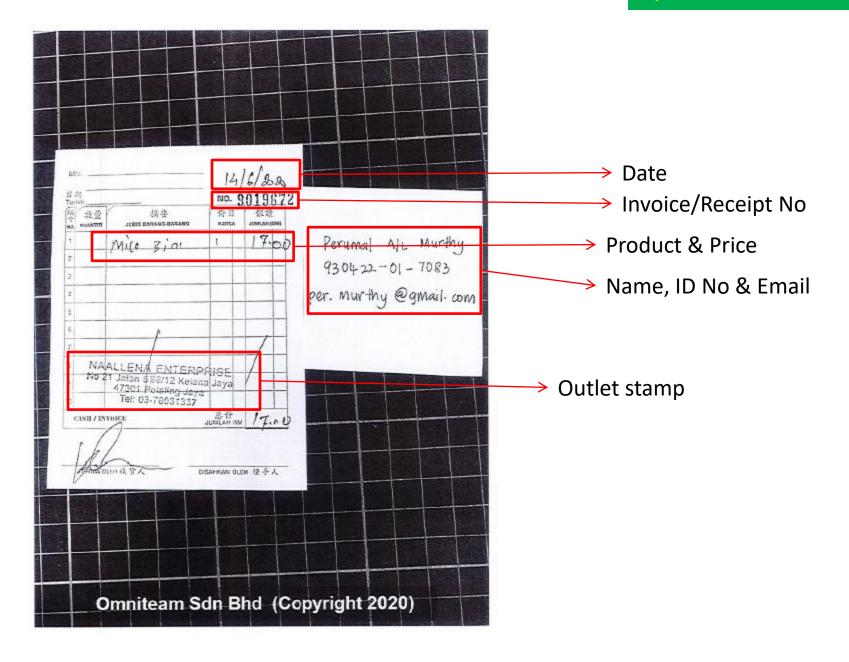
Name, ID No & Email

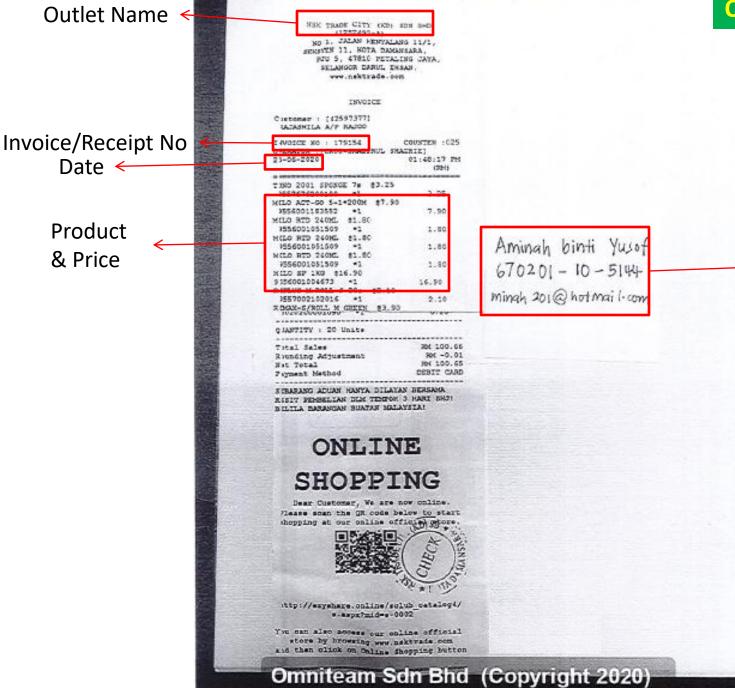






QUALIFIED ENTRY





Name, ID No & Email

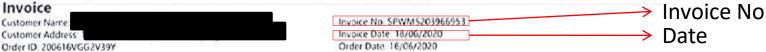
Shopee Mobile Malaysia Sdn Bhd(1134832-V)

Level 25, Southpoint, Mid Valley City, Lingkaran Syed Putra,

59200 Kuala Lumpur SST No : W10-1808-38082994



QUALIFIED ENTRY



1000000	15 (255-255) 15 (155-25)				
No	Description	Quantity	Unit Price (RM)	Sub Total (RM)	
1	Nestle MILO Activ-Go Kosong (30g x 18s) , 2 Packs:Nestle MILO Activ-Go	1	27.60	27.60	>> Product & Price
2	Nescafe Kopi O (240ml x 6 Cans)	1	11.90	11.90	
3	3 Nestle MILO Activ-Go Chocolate Malt Powder (200g)	1	4.10	4.10	
-			Total	43.60	
			Total Discount	-0.00	
			Shipping Fee	0.00	
			SST (0%)	0.00	
			Grand Total	43.60	

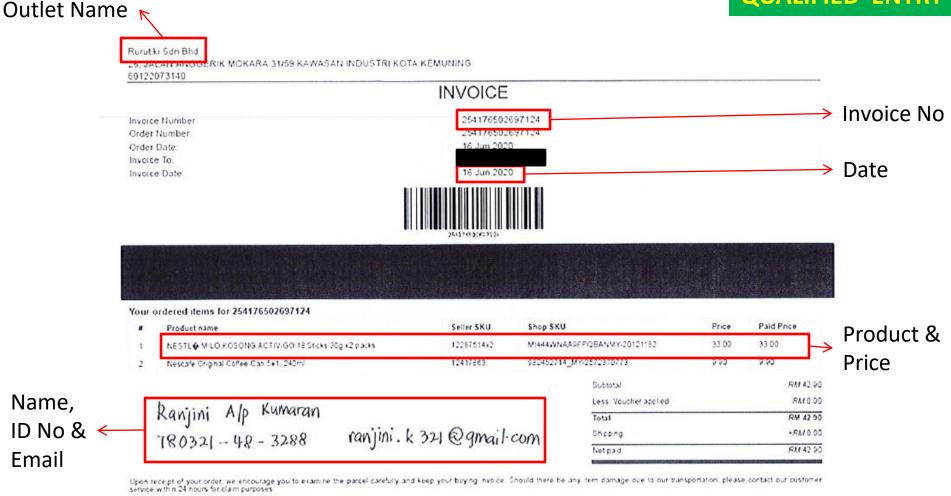
This is computer generated invoice, hence no signature required.

Adam bin Ali 871010-14-5011 adam010@hotmail.com

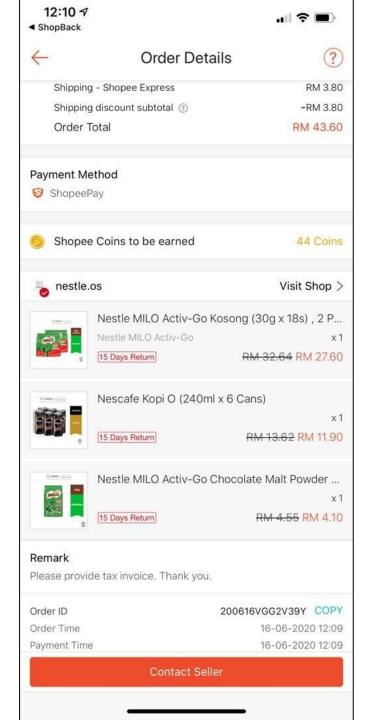
Name, ID No & Email

Shopee Invoice Request via Chat



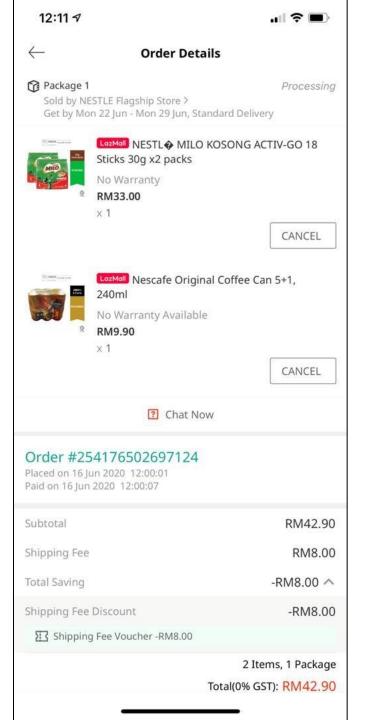


Lazada Invoice **Request via Chat**



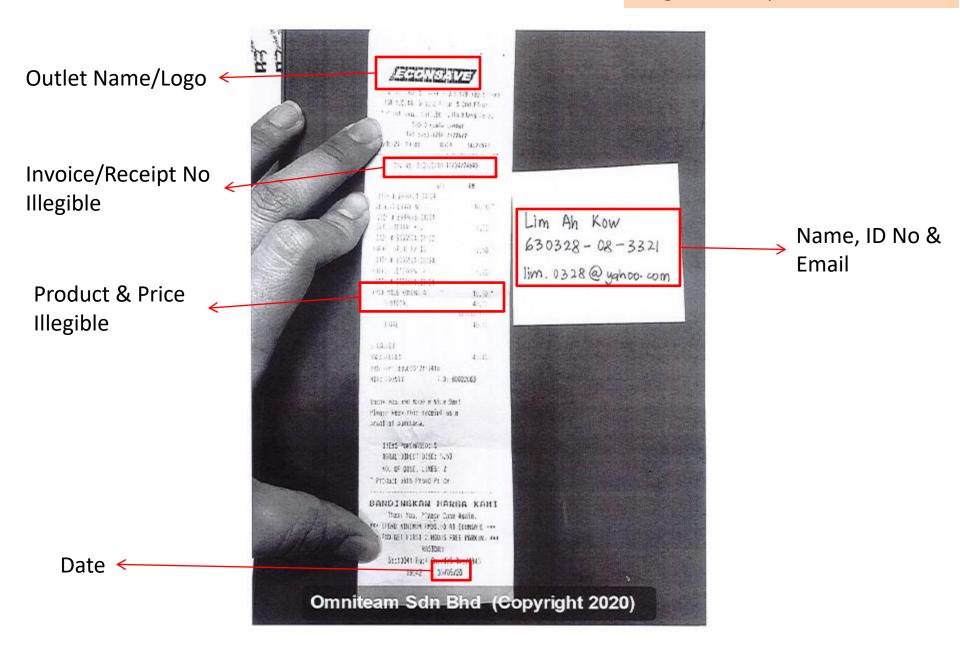
Not Invoice - **DISQUALIFIED**

Shopee Order on App



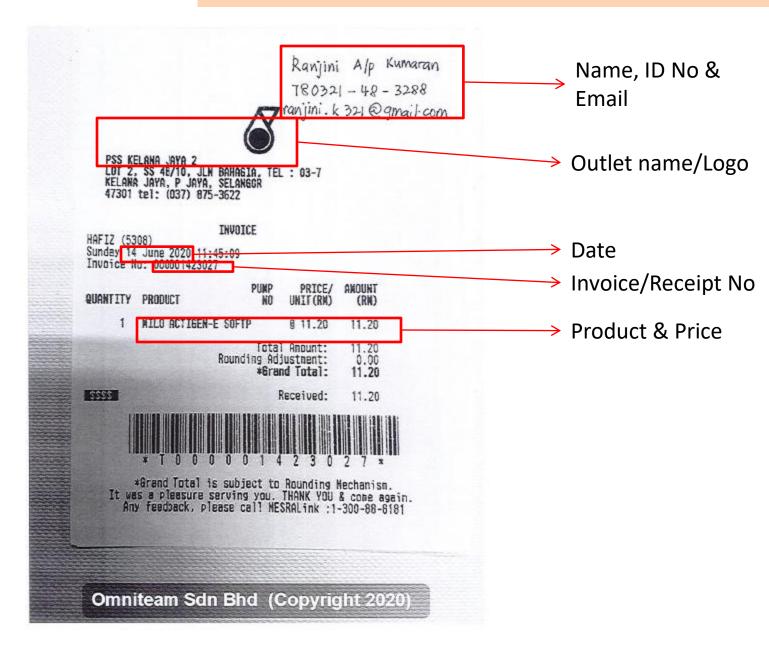
Not Invoice - **DISQUALIFIED**

Lazada Order on App

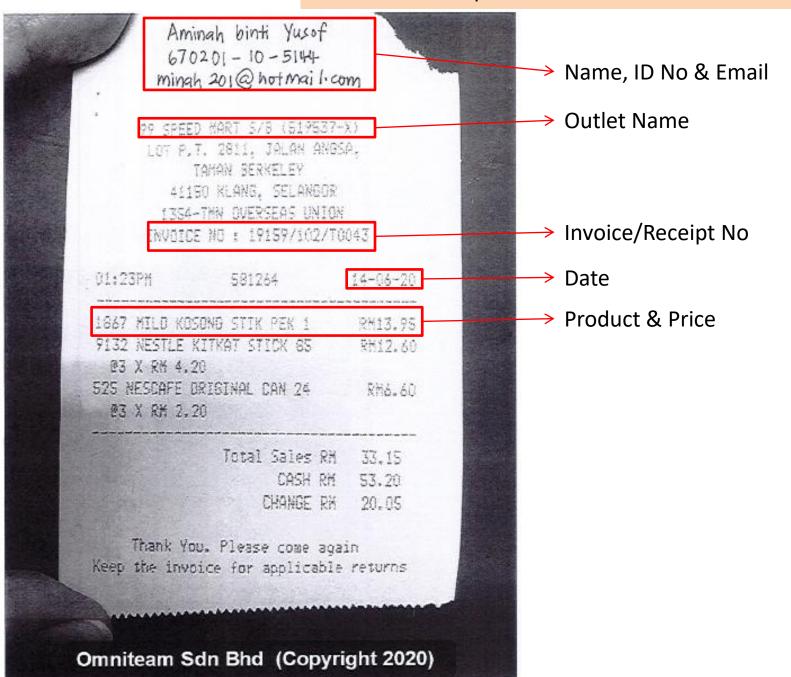


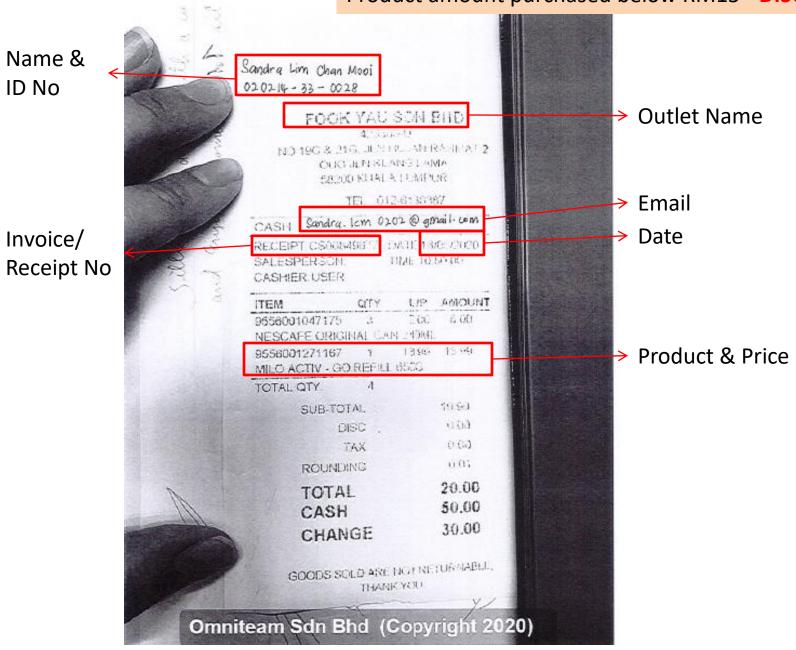
^{*}Details not clear & illegible – **ENTRY DISQUALIFIED**

Product amount purchased below RM15 - **DISQUALIFIED**



Product amount purchased below RM15 - **DISQUALIFIED**





Product amount purchased below RM15 - **DISQUALIFIED**

