

FAQ:

MINUM & TEBUS JAKET JUARA REDEMPTION PROGRAMME



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A. PARTICIPATING MILO PRODUCTS

Q1: What are the participating MILO products and how many points are given for each MILO product pack?

A: Please refer to the Proof of Purchase & Points Table for the list of participating products (the purchased product packaging is the required Proof of Purchase – POP), and the points allocated for each POP submitted.

JADUAL BUKTI PEMBELIAN & MATA					
Kategori	Kod	Produk-produk Yang Turut Serta (Tarikh Luput: Julai 2026 dan ke atas)	Bukti Pembelian	Mata	Jumlah Mata Yang Disertakan
DENGAN LOGO PILIHAN LEBIH SIHAT					
SERBUK & CAMPURAN	1.	MILO 3in1 8x33g MILO Intense Dark Chocolate 6x33g	1x Pek Keseluruhan Luar	3	
	2.	MILO Less Sugar 10x27g MILO Whole Grain Cereal 10x36g MILO Hi-Fibre 12x30g	1x Pek Keseluruhan Luar	4	
	3.	MILO 3in1 14x33g, Percuma Plushie Bag 14x33g 14+2x33g MILO Original 14x30g, 14+2x30g, Percuma Plushie Bag 14x33g	1x Pek Keseluruhan Luar	5	
	4.	MILO Intense Dark Chocolate 10x33g	1x Pek Keseluruhan Luar	5	
	5.	MILO 3in1 26x33g, MILO Original 26x30g	1x Pek Keseluruhan Luar	9	
	6.	MILO 200g	2x Pek Keseluruhan Luar	3	
	7.	MILO 400g, 400g + 50g	1x Pek Keseluruhan Luar	3	
	8.	MILO 900g, 900g + 100g MILO Hi-Fibre 900g	1x Pek Keseluruhan Luar	8	
	9.	MILO 1.8kg, 1.8kg + 200g	1x Pek Keseluruhan Luar	15	
	10.	MILO 1.4kg	1x Seluruh Tin dan Penutup	9	
	11.	MILO Intense Dark Chocolate Tin 400g	1x Seluruh Tin dan Penutup	6	
	12.	MILO Krunch 70g	1x Pek Bungkusan	1	
	13.	MILO Krunch 130g / MILO Krunch 150g	1x Pek Bungkusan	2	
UHT	14.	MILO UHT 125ml	4x Seluruh Pek UHT 125ml diratakan	2	
	15.	MILO UHT 200ml MILO CalciumPlus UHT 200ml	6x Seluruh Pek UHT 200ml diratakan	4	
	16.	MILO UHT 1L	1x Seluruh Pek UHT 1L diratakan	2	
TANPA LOGO PILIHAN LEBIH SIHAT					
BIJIRIN	17.	MILO Cereal 70g	1x Pek Bungkusan	1	
	18.	MILO Cereal 150g	1x Seluruh Kotak dan Penutup (diratakan)	2	
	19.	MILO Cereal 300g	1x Seluruh Kotak dan Penutup (diratakan)	4	
	20.	MILO Cereal Econopack 450g	1x Seluruh Kotak dan Penutup (diratakan)	5	
	21.	MILO Cereal Bar 23.5g	3x Pek Bungkusan	2	
KONFEKSI	22.	MILO Nuggets Fun Pack 8x15g	1x Pek Bungkusan	1	
	23.	MILO Biscuits Original 104g MILO Biscuits Milk 104g	1x Pek Bungkusan	1	
	24.	MILO Biscuits Miik Multipack 6x24g	1x Pek Keseluruhan Luar	2	
	25.	MILO Biscuits Original Multipack 6x24g	1x Pek Keseluruhan Luar	2	
	26.	MILO Bites Double Choc 90g	1x Pek Bungkusan	3	
				JUMLAH KESELURUHAN MATA:	
<p>NOTA: • Hanya produk-produk yang turut serta di atas dan bertarikh luput pada Julai 2026 dan ke atas, serta dengan logo Pilihan Lebih Sihat (untuk produk-produk tertentu sahaja) layak diterima. • Borang penebusan yang melebihi kuantiti Jacket yang ditetapkan untuk setiap fasa serta mata yang tidak mencukupi akan dibatalkan serta-merta.</p>					

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Q2: What is the accepted expiry date on the participating MILO product packaging?

A: The **accepted expiry date** for participating MILO products is **July 2026 and above AND** must display the Healthier Choice Logo (HCL), **subject to products listed with the HCL Logo** in the Proof of Purchase & Points Table.

Q3: Which part of the participating MILO product packaging is important and must meet the criteria for point collection?

A: For the detailed list of full packaging required as POP, please refer to the images below for guidelines on the eligible parts of MILO product packaging for point collection.

Participating MILO® Products (with Healthier Choice Logo)

- MUST retain at least 80% of the entire packaging
- Packaging MUST be cleaned and dried
- Expiry date on packaging MUST show July 2026 and above

Participating MILO® Products (with Healthier Choice Logo)

- MUST retain at least 80% of the entire outer packaging
- Packaging MUST be cleaned and dried
- Expiry date on packaging MUST show July 2026 and above

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Participating MILO® Products (with Healthier Choice Logo)



- MUST retain at least 80% of the entire packaging
- Packaging MUST be cleaned and dried
- Expiry date on packaging MUST show July 2026 and above



Participating MILO® Products (with Healthier Choice Logo)



- MUST retain at least 80% of the entire packaging
- Packaging MUST be cleaned and dried
- Expiry date on packaging MUST show July 2026 and above



Entire tin and lid

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Participating MILO® Products (with Healthier Choice Logo)

- MUST retain at least 80% of the entire packaging except box packaging
- Packaging MUST be cleaned, dried and flattened
- Expiry date on packaging MUST show July 2026 and above



Participating MILO® Products (with Healthier Choice Logo)

- MUST retain at least 80% of the entire packaging
- Packaging MUST be cleaned, dried and flattened
- Expiry date on packaging MUST show July 2026 and above



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Participating MILO® Products

- MUST retain at least 80% of the entire packaging except box packaging
- Packaging MUST be cleaned, dried and flattened
- Expiry date on packaging MUST show July 2026 and above



450g



300g



150g



70g



MILO® Cereal Bar

Entire box (flattened) including top flap

Participating MILO® Products

- MUST retain at least 80% of the entire packaging
- Packaging MUST be cleaned, dried and flattened
- Expiry date on packaging MUST show July 2026 and above



MILO® Nuggets Fun Pack 8 x 15g



MILO® Bites Double Choc 90g



MILO® Biscuits 104g (Original / Milk)



MILO® Biscuits Multipack 6x24g

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B. DIGITAL FORM

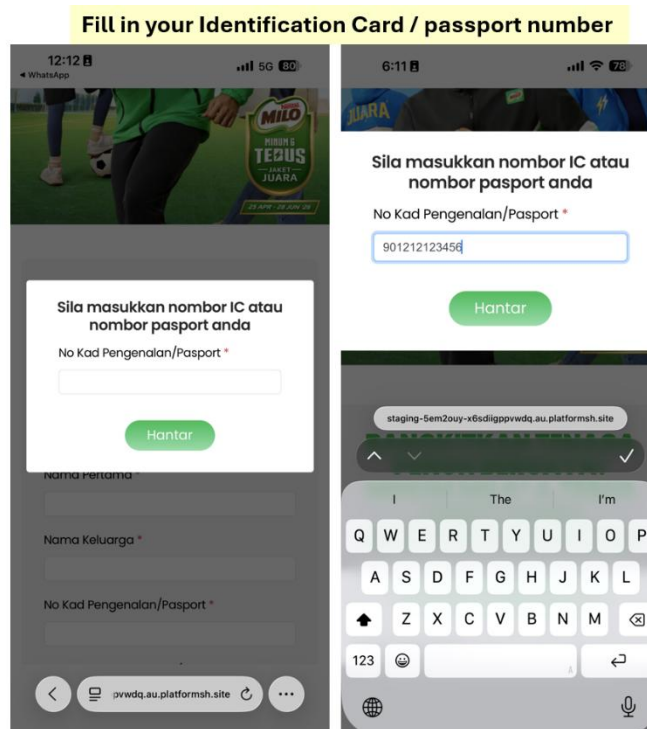
Q1: How do I get the digital form?

A: You may visit the Organiser’s website at: <https://www.milo.com.my/minum-tebus-milo-2026> or scan the QR code on promotional materials to access the Organiser’s website.



Q2: What do I need to fill into the digital form?

A: **Step 1:** After you click “Redemption Form” on the Digital Form website, you will be required to enter your identification card/passport number and click “Submit”.





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Step 2: Please fill in your details as shown in the examples below.

Please refer to Example 1, Example 2 and Example 3 for guidance on how to enter your First Name and Last Name.

maklumat anda di bawah.

Nama Pertama *

Nama Keluarga *

No Kad Pengenalan/Pasport *

Nombor Telefon Bimbit (WhatsApp diaktifkan) *

Dengan memberikan nombor WhatsApp anda, anda bersetuju untuk menerima mesej WhatsApp daripada Pembekal Perkhidmatan kami untuk komunikasi selanjutnya, jika ada.

E-mel *

Dengan mengambil bahagian, saya bersetuju dengan [Terma dan Syarat](#) dan [Notis Privasi](#).*

Saya mengesahkan bahawa saya berumur 18 tahun atau ke atas dan ingin menyertai Nestlé Home of Good dan menerima kemas kini tentang produk, sampel, acara dan promosi Nestlé. Dengan menyertai, saya bersetuju dengan pemprosesan Data

Example 1: Mariam binti Mohd Ali

Nama Pertama: **Mariam**

Nama Keluarga: **Mohd Ali**

Example 2: Shila a/p Ganesan

Nama Pertama: **Shila**

Nama Keluarga: **Ganesan**

Example 3: Lilian Chan Mei Ling

Nama Pertama: **Lilian Mei Ling**


Nama Keluarga: **Chan**

Step 3: Please choose the jacket size that you wish to redeem


JAKET JUARA MILO®

Tebus di Pusat Penebusan Segera & Trak MILO (Pusat Penebusan Segera) | **50 MATA**

FASA 1
25 APRIL - 28 MEI 2026


M L

FASA 2
29 MEI - 28 JUN 2026


M L

Sila (✓) item pilihan anda, MAKSIMUM 1 ITEM SAHAJA DARI SETIAP PERINGKAT DENGAN SETIAP BORANG PENEBUSAN.

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Step 4: Please enter the total quantity of proof of purchase you have for redemption.
For example:

Sila isikan jumlah bukti pembelian di bawah

Scroll ke kanan untuk masukkan jumlah bukti pembelian yang disertakan

Serbuk & Campuran

	MILO 1.8kg, 1.8kg + 200g 1x Pek Keseluruhan Luar Jumlah Bukti Pembelian <input type="text" value="1"/>
	MILO 1.4kg 1x Seluruh Tin dan Penutup Jumlah Bukti Pembelian <input type="text"/>
	MILO Intense Dark Chocolate Tin 400g 1x Seluruh Tin dan Penutup Jumlah Bukti Pembelian <input type="text" value="2"/>
	MILO Krunch 130g / MILO Krunch 150g 1x Pek Bungkusan Jumlah Bukti Pembelian <input type="text" value="1"/>

UHT

	MILO UHT 125ml 4x Seluruh Pek UHT 125ml (diratakan) Jumlah Bukti Pembelian <input type="text"/>
	MILO UHT 200ml MILO CalciumPlus UHT 200ml 6x Seluruh Pek UHT 200ml (diratakan) Jumlah Bukti Pembelian <input type="text" value="24"/>

Bijirin

	MILO Cereal 70g 1x Pek Bungkusan Jumlah Bukti Pembelian <input type="text"/>
	MILO Cereal 150g 1x Seluruh Kotak dan Penutup (diratakan) Jumlah Bukti Pembelian <input type="text"/>
	MILO Cereal 300g 1x Seluruh Kotak dan Penutup (diratakan) Jumlah Bukti Pembelian <input type="text"/>
	MILO Cereal Econopack 450g 1x Seluruh Kotak dan Penutup (diratakan) Jumlah Bukti Pembelian <input type="text" value="1"/>

Step 5: Save My Information (Simpan Maklumat Saya) once you have completed filling in this digital form.

Sila pastikan semua maklumat betul dan pilihan penebusan anda tepat. Mata lebih tidak akan dibawa ke hadapan dan akan dibatalkan.

Nombor Khidmat Pengguna : 1800 88 3433

Simpan Maklumat Saya

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Step 6: A summary of the form will be displayed once you have successfully saved the information you have entered. Click 'Redemption Location' to check the redemption locations, and bring your proof of purchase to the selected supermarket / nearest MILO® truck location to make your redemption.

Bawa borang anda ke Pusat Penebusan MILO® terdekat untuk tebus koleksi eksklusif. Jika hilang, boleh dapatkan semula dari 'Rekod Penebusan'.

PERHATIAN: Rekod borang ini tidak menjamin peruntukan item. Anda masih perlu beratur dan mengikut terma & syarat penebusan di Pusat Penebusan MILO®.

RUMUSAN REKOD BORANG ANDA
Anda juga boleh mendapatkan semula rekod borang ini dari bahagian 'Rekod Penebusan'.

Tarikh/Masa Penebusan
No Kad Pengenalan/Pasport
901212123456
Item **JAKET JUARA** EKSKLUSIF
Jaket A (Size: L)
Produk

Name Produk	Jumlah Bukti Pembelian
MILO 1.8kg, 1.8kg + 200g	1
MILO Intense Dark Chocolate Tin 400g	2
MILO Krunch 130g / MILO Krunch 150g	1
MILO UHT 200ml MILO CalciumPluz UHT 200ml	24
MILO Cereal Econopack 450g	1

Status
Belum Ditebus

Sunting

*Bahagian ini untuk kegunaan kakitangan MILO® sahaja
Kod Promoter *

Penebusan Selesai
Laman Utama
Rekod Penebusan
Lokasi Penebusan



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C. ELIGIBILITY & REDEMPTION METHOD

Q1: What are the eligibility requirements to participate in this Redemption Programme?

A: Each participant must be 18 years of age and above at the start of the promotion period, hold a valid identification document, and have a residential address in Malaysia. The Organiser reserves the right to request proof of identification documents.

Q2: How do I redeem?

A: **Step 1:** Purchase any of the participating MILO products and get the Redemption Form from participating outlets or visit <https://www.milo.com.my/minum-tebus-milo-2026>.

Step 2: Collect the points as per stated in the Redemption Form and complete the number of points to be redeemed.

For example:

Each MILO pack 1.8kg (entire outer packaging), participant will receive 15 Points.

Step 3: Complete the Redemption Form (Printed Form / Digital Form).

Step 4: Visit the IRC and/or IRC-MT locations as per listed on MILO website (<https://www.milo.com.my/minum-tebus-milo-2026>) or MILO Facebook (<https://www.facebook.com/MiloMalaysia/>) and bring along the following to redeem:

- 1) Completed Redemption Form, either:
 - a. Printed Form,
OR
 - b. Digital Form on your mobile device (with internet access to process the form).
- 2) Proof of Purchase – POP (**participating product packaging, cleaned and dried, and must retain at least 80% of the entire packaging**) along with sufficient Points.

Step 5: Participants must ensure that the Items redeemed are in good condition upon immediate redemption. All Items redeemed at IRC & IRC-MT will not be replaced once redemption is completed.

Q3: Can I make a photocopy of the Redemption Form?

A: Yes, you may, but each redemption form must be completed with the required information and accompanied by Proof of Purchase (BP) with sufficient Points for redemption.

Q4: Can I redeem using only the Digital Form?

A: Yes, please bring your mobile device and ensure it has internet access, as the Organiser needs to process the digital form on your mobile device. You are also required to bring your Proof of Purchase (BP) together with the required points.



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Q5: How can I redeem with Digital Form?

A: **Step 1:** In the Digital Form website



PROGRAM MINUM & TEBUS JAKET JUARA

Ayuh sertai Program Minum dan Tebus Jaket Juara dan bersama kita terus bertennaga sepanjang hari dengan MILO® dan dapatkan peluang miliki koleksi eksklusif MILO® Jaket Juara untuk bergaya penuh bertennaga.

[Borang Penebusan](#)
[Rekod Penebusan](#)
[Lokasi Penebusan](#)

Nestlé Home of Good

Privacy Policy

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Click "Rekod Penebusan"

Fill in your Identification Card / Passport no

Sila masukkan nombor IC atau nombor pasport anda

No Kad Pengenalan/Pasport *

901212123456

Hantar

staging-5em2ouy-v6sdiqppvwq.au.platformsh.site

Click "Belum Ditebus" to get Redemption Record



BANGKITKAN TENAGA PENUH BERGAYA! MINUM MILO® & TEBUS JAKET JUARA EKSKLUSIF SEKARANG!

Klik borang yang ingin ditebus secara fizikal dan tunjukkan kepada penganjur Program MILO® Jaket Juara.

FASA 1

MILO_2026REDEMPTION000000033

Belum Ditebus

Laman Utama

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Step 2: After you click on the unredeemed form

Bawa borang anda ke Pusat Penebusan MILO® terdekat untuk tebus koleksi eksklusif. Jika hilang, boleh dapatkan semula dari 'Rekod Penebusan'.

PERHATIAN: Rekod borang ini tidak menjamin penuntukan item. Anda masih perlu beratur dan mengikut terma & syarat penebusan di Pusat Penebusan MILO®.

RUMUSAN REKOD BORANG ANDA
Anda juga boleh mendapatkan semua rekod borang ini dari bahagian 'Rekod Penebusan'.

Tarikh/Masa Penebusan
No Kad Pengenalan/Pasport
901212123456
Item **JAKET JUARA EKSKLUSIF**
Jaket A (Size: L)
Produk

Name Produk	Jumlah Bukti Pembelian
MILO 1.8kg, 1.8kg + 200g	1
MILO Intense Dark Chocolate Tin 400g	2
MILO Krunch 130g / MILO Krunch 150g	1
MILO UHT 200ml MILO CalciumPlus UHT 200ml	24
MILO Cereal Econopack 450g	1

Status
Belum Ditebus

Sunting

*Bahagian ini untuk kegunaan kakitangan MILO® sahaja
Kod Promoter *

Penebusan Selesai
Laman Utama
Rekod Penebusan
Lokasi Penebusan

Click "Sunting" if you need to make any changes to the proof of purchase quantity that you want to submit or to change your jacket size

Bawa borang anda ke Pusat Penebusan MILO® terdekat untuk tebus koleksi eksklusif. Jika hilang, boleh dapatkan semula dari 'Rekod Penebusan'.

PERHATIAN: Rekod borang ini tidak menjamin penuntukan item. Anda masih perlu beratur dan mengikut terma & syarat penebusan di Pusat Penebusan MILO®.

RUMUSAN REKOD BORANG ANDA
Anda juga boleh mendapatkan semua rekod borang ini dari bahagian 'Rekod Penebusan'.

Tarikh/Masa Penebusan
No Kad Pengenalan/Pasport
901212123456
Item **JAKET JUARA EKSKLUSIF**
Jaket A (Size: L)
Produk

Name Produk	Jumlah Bukti Pembelian
MILO 1.8kg, 1.8kg + 200g	1
MILO Intense Dark Chocolate Tin 400g	2
MILO Krunch 130g / MILO Krunch 150g	1
MILO UHT 200ml MILO CalciumPlus UHT 200ml	24
MILO Cereal Econopack 450g	1

Status
Belum Ditebus

Sunting

*Bahagian ini untuk kegunaan kakitangan MILO® sahaja
Kod Promoter *

Penebusan Selesai
Laman Utama
Rekod Penebusan
Lokasi Penebusan

Show this Redemption form record to the MILO® crew at selected outlets or MILO® truck together with your proof of purchase. After proof of purchase quantity and points verification, MILO® crew will fill in the "Kod Promoter" and click "Penebusan Selesai" and "Tebus Sekarang"

Sunting

*Bahagian ini untuk kegunaan kakitangan MILO® sahaja

Sahkan Penyertaan?
Jika penyertaan ini tidak disahkan oleh penganjur, ia akan dibatalkan. Anda perlu menyerahkan borang ini semula.

Batal
Tebus Sekarang

Nestlé Home of Good

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Step 3: Please check your jacket before leaving the redemption counter.

TERIMA KASIH ATAS PENEBUSAN ANDA!

Sila isikan Borang Penebusan yang baru untuk menebus Jacket Juara lagi.
Perhatian: Setiap peserta dengan hanya boleh menebus maksimum 3 borang setiap tempoh penebusan

RUMUSAN REKOD BORANG ANDA
Anda juga boleh mendapatkan semula rekod borang ini dari bahagian 'Rekod Penebusan'.

Tarikh/Masa Penebusan
14/04/2026 18:25

No Kad Pengenalan/Pasport
901212123456

Item JAKET JUARA EKSKLUSIF
Jaket A (Size: L)

Produk

Name Produk	Jumlah Bukti Pembelian
MILO 1.8kg, 1.8kg + 200g	1
MILO Intense Dark Chocolate Tin 400g	2
MILO Krunch 130g / MILO Krunch 150g	1
MILO UHT 200ml MILO CalciumPluz UHT 200ml	24
MILO Cereal Econopack 450g	1

Status
Sudah Ditebus

[Borang Penebusan](#)

[Rekod Penebusan](#)

[Laman Utama](#)

[Lokasi Penebusan](#)

MILO® crew will give you your redeemed jacket. Please ensure that your jacket is in good order before your leave the Redemption counter.

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D. INSTANT REDEMPTION CENTRES (IRC)

Q1: What is IRC?

A: The Organiser will establish Instant Redemption Centres (IRC) where Participants can immediately redeem their MILO JAKET JUARA.

Please refer to the IRC Schedule displayed on the Organiser's website:

<https://www.milo.com.my/minum-tebus-milo-2026> for the instant redemption dates and locations of IRC & IRC-MT.

Q2: What is the difference between redemptions at IRC and IRC-MT?

A: Participants may redeem from either:

- 1) **IRC:** IRC set-up by MILO Promoters in outlet's vicinity.
- 2) **IRC-MT (MILO Truck):** IRC set up by MILO Trucks at outlets or selected venues.

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E. REDEMPTION ITEM & REDEMPTION LIMIT

Q1: What are the redemption items?

A: There are 2 Redemption Items for each redemption periods (Phase 1 and 2)

JAKET JUARA REDEMPTION		
PHASE	REDEMPTION PERIOD	JAKET JUARA (50 POINTS)
1	25/04/2026 - 28/05/2026	JAKET A – SIZES M & L 
2	29/05/2026 - 28/06/2026	JAKET B – SIZES M & L 

To view the available jacket colour options, jacket size measurements, and jacket features:
<https://www.milo.com.my/ms/minum-tebus-milo-2026#jaket-juara-milo>

Q2: Why can I only redeem for a maximum of 1 jacket in 1 form?

A: Due to limited stocks in quantity in the outlet and to ensure as many participants get a chance to redeem, we are limiting to a maximum of 1 jacket in 1 form.

Q3: How many forms can I redeem at a time at the IRC and IRC-MT?

A: Participant may only redeem 1 Form at a time. To redeem additional form(s), participants MUST queue again.

Q4: What is the maximum number of forms I can submit for redemption?

A: Each participant with the same Personal Details may only redeem up to a maximum of 3 forms per redemption period.

Phase Period	Jaket Juara	Redemption Limit
Phase 1 (25/04/2026 – 28/05/2026)	Jacket A	3 Redemption Forms
Phase 2 (29/05/2026 – 28/06/2026)	Jacket B	3 Redemption Forms

Q5: What guidelines must Participants follow during the redemption process, and what actions could result in denial of redemption?

A: To facilitate the redemption process, Participants must follow the instructions and guidelines provided by the promotion crews and promoters. The Organiser will not tolerate any unacceptable behaviours, harassment or misconduct by Participants and reserves the right to deny redemption.

Q6: Can I redeem on behalf of my friends and family?

A: No. Participants are NOT allowed to redeem on behalf of others. The Organiser reserves the right to request evidence of identification documents.



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Q7: Can I reserve any of the redemption items?

A: No, each participant must be in the queue to redeem for their own form. No reservation is allowed.

Q8: What if I submit my redemption with extra points?

A: Excess Points submitted will NOT be returned.

Q9: What if I submit my redemption with insufficient points?

A: The redemption will be rejected. Participants are required to prepare exact points or more to avoid any disappointments.

Q10: What is the redemption period for this promotion?

A: The Promotion will run on **selected days** from 25/04/2026 to 28/06/2026. The Redemption Period is divided into 2 (two) phases:

PHASE	REDEMPTION PERIODS
1	25/04/2026 – 28/05/2026
2	29/05/2026 – 28/06/2026

Q11: Can I send / pass the entries to Nestlé Office, their dealers or branch office?

A: **NO. There will be NO redemption via post/courier.**

All redemption forms and POPs sent to Nestle Office, their dealers or branch office will be disqualified and will NOT be returned.

Q12: Can I get back the form and POP that I have posted to Nestlé Office, their dealers or branch office?

A: NO. All forms and POP posted will be disqualified and will not be returned.

Q13: Why is there no postal redemption for this redemption programme?

A: There is no postal redemption because the redemption item is limited in quantity.

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F. MORE INFORMATION

Q1: Who should I call for more information?

A: You may call the **Nestlé Consumer Toll Free Hotline number: 1-800-88-3433** for any assistance you may require.

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