

PERADUAN MILO HIDUP BOLA

FAQs

Q1: How do I participate?

A: Step 1: Purchase any participating MILO products as per stated on the Proof of Purchase Table worth RM10 and above in an original single receipt during the promotion period.

Every RM10 will be given 1 Serial Number.

Every RM20 will be given 3 Serial Numbers.

Each original receipt is limited to 39 Serial Numbers.

Proof of Purchase Table

JADUAL BUKTI PEMBELIAN

PRODUK MILO YANG TURUT SERTA
MILO Tin 240ml (Original, Mocha, Ice, Kaw)
MILO Nutri UP 225ml
MILO ORIGINAL PET 225ml
MILO PROTEIN UP 225ml
MILO UHT 125ml
MILO 200ml / MILO NUTRI PLUZ 200ml
MILO UHT 1L
MILO DAIRY FREE ALMOND PET 225ml
MILO DAIRY FREE ALMOND UHT 1L
MILO 3in1 Less Sugar (10s)
MILO 3in1 Whole Grain with Cereal (10s)
MILO Nutri Breakfast Pisang (10s)
MILO Nutri Breakfast Biji Bunga Matahari & Biji Labu (10s)
MILO 3in1 Original (8s)
MILO 3in1 Original (18s / 21s)
MILO 3in1 Original (30s)
MILO Kosong / Stick Pek (18s / 21s)
MILO ACTIV-GO 200g
MILO ACTIV-GO 400g / 480g
MILO ACTIV-GO PLUS FIBRE 900g / 1kg
MILO ACTIV-GO 1kg
MILO ACTIV-GO 1.5kg
MILO ACTIV-GO 2kg
<i>Nota:</i> MILO UHT 1L Cecair Pekat dan MILO ACTIV-GO 3.2kg tidak mengambil bahagian dalam peraduan ini. Hanya produk-produk yang turut serta di atas layak diterima.

BUKTI PEMBELIAN

Resit bercetak asal dengan pembelian produk MILO yang turut serta bernilai **RM10** dan ke atas sepanjang Tempoh Peraduan.

Setiap **RM10** akan diberikan **1 Nombor Bersiri**.

Setiap **RM20** akan diberikan **3 Nombor Bersiri**.

Setiap resit bercetak asal terhad kepada 39 Nombor Bersiri.



PERHATIAN:

Pastikan WhatsApp yang dihantar hanya mengandungi 1 gambar resit lengkap SAHAJA. Pastikan gambar resit dan maklumat adalah jelas dan boleh dibaca.

Nota: Penganjur AKAN menghantar laporan perakuan penerimaan bagi setiap penyertaan WhatsApp yang diterima. Peserta MESTI menyimpan Bukti Pembelian asal untuk pengesahan Pemenang dan penebusan Hadiah.

Non-participating MILO products include:

MILO UHT 1L Liquid Concentrate

MILO ACTIV-GO 3.2kg (and bonus pack if any)

MILO confectioneries

MILO cereal

MILO ice cream

*We will accept original printed receipt dated **from 1st June 2021 till 9th August 2021** only.*

Step 2: Submit the entry in either one method.

A. Via Normal Mail

Complete the entry form, attach the original single receipt (refer to the POP table) in one envelope and mail your entry to the contest PO Box address provided.

Peraduan MILO HIDUP BOLA

Nestlé Products Sdn. Bhd.
Peti Surat 8113
Pejabat Pos Kelana Jaya
46782 Petaling Jaya
Selangor Darul Ehsan

B. Via WhatsApp Message

Write on the original receipt, your full name, Identification Number and email address (if any). Take one clear and legible **picture in image format** of the original receipt complete with the Personal Details (full name, ID No and email) and Receipt Details (outlet name, date of purchase, products purchase and final purchase amount of products). WhatsApp your entry to **018-388 6332**.

If the space on the receipt is insufficient, you can write your information on a piece of paper and take a picture together with the receipt.

Please note:

- 1) The Receipt can come in the form of:
 - Printed receipts or hand-written receipts from Point of Sales systems and/or,
 - Invoices for online purchases
- 2) The Receipt must bear the [Receipt Details]:
 - Products purchase
 - Date of purchase
 - Final purchase amount of products only
 - Receipt number
 - Name and/or logo of the outlet
at which the purchase was made. If the name and/or logo of the outlet is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made.
- 3) The Organiser will print all Entries received for further processing. Unclear, illegible and incomplete picture in image format will be disqualified. Please refer to www.milo.com.my for samples of WhatsApp Entries.
- 4) Each Receipt is ONLY eligible to one WhatsApp entry. The Organiser reserves the right to disqualify any WhatsApp entries with duplicated Receipts and/or containing more than one Receipt.
- 5) Each Receipt is eligible to win ONLY one prize from ALL two MILO Contests running consecutively throughout the Promotion Period. The two MILO Contests running consecutively are:
 - Peraduan MILO Cans Koleksi Inspirasi, from 5 June to 29 August 2021, and
 - Peraduan MILO Hidup Bola, from 1 June to 9 August 2021.

For example: If a Participant has submitted an Entry using Receipt A to both Peraduan MILO Cans Koleksi Inspirasi and Peraduan MILO Hidup Bola and subsequently won a Prize in Peraduan MILO Cans Koleksi Inspirasi. Therefore, the same Receipt A will not be eligible to win any prize from Peraduan MILO HIDUP BOLA.

Q2: Where can I get the contest information leaflets?

- A: 1) All participating supermarkets, hypermarkets and mini markets
2) MILO website: <https://www.milo.com.my>
3) NESTLÉ website: <https://www.nestle.com.my/brands/contest>

Q3: Can I send/pass the entries to Nestlé Office, their dealers or branch office?

- A: No. You can only send it to the contest P.O. Box by normal mail. This is to ensure that all participants' entries are treated fairly.

Q4: Can I send my entries by courier, POS Laju and/or despatch?

- A: All entries sent via mail, courier, POS Laju and / or despatch will be immediately disqualified. This is to ensure that all participants' entries are treated fairly.

Q5: Will I receive a notification reply if I send via WhatsApp?

- A: The Organiser WILL reply with an auto-reply acknowledgment message for each Entry received.

Q6: Can I submit more than 1 entry?

- A: For normal post submission, each entry form must be individually & originally written and completed with the required details and the correct answer to the question. The completed Postal Entry together with one [1] original receipt must be inserted in an envelope and posted by ordinary mail only.
Envelopes that contain multiple entries or receipts will be disqualified. Duplicated receipts will be disqualified.
For WhatsApp submission, each WhatsApp can include the image of only one original receipt. One receipt can only be used once. Multiple WhatsApp using the same receipt will be disqualified.

Q7: Do I have to keep the receipt after I submit my WhatsApp entry?

- A: Yes. For WhatsApp Entries received, the Organiser shall reserve the right to request for evidence of the hardcopy POP for verification and prize redemption. Failure to produce the hard copy of the POP upon request will result in disqualification and prize forfeiture.

Q8: Can I use a handwritten receipt given by an outlet?

- A: The Receipt can come in the form of invoice for online purchases, hand-written receipts and/or printed receipts from Point of Sale systems. However, the Receipt must bear the receipt number and name and/or logo of the outlet and at which the purchase was made.

If this is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made.

Q9: I purchased my MILO products online using a voucher. Can I still participate?

- A: Yes. For online purchase invoice with promotion codes and/or discount vouchers, the final purchase amount of participating MILO products only must be RM10.00 and above to qualify.

Q10: For online purchase, can I just screenshot the order details and submit my WhatsApp entry? No official receipt was provided in my delivery.

A: No. For all online purchase, please request for official invoice from the seller. All screenshots of order details WILL NOT be accepted.

Q11: Is there a limit to the total number of serial numbers I can receive in a single receipt?

A: There is a limit to the serial number you can receive in a single receipt.
Every RM10 of the participating products will entitle you to 1 serial number and every RM20 of the participating products will entitle you to 3 serial numbers. Each original receipt is limited to 39 serial numbers (RM260).
If you purchase RM100 of participating products in a single receipt, you will get 15 serial numbers in running order.

Q12: Age of participation?

A: This contest is open to all legal residents of Malaysia with a valid identification document aged 18 years and above on 1 June 2021.

Q13: What are the prizes offered for this contest?

A:

Monthly Prize x 9 winners x 2 months TOTAL: 18 WINNERS	Home Entertainment Set worth RM12,688 that includes: <ul style="list-style-type: none">i. One [1] Sony 65" X80H 4K Ultra HD Smart TV (Android TV) KD65X8000H.ii. One [1] PlayStation 5 (Blueray Disc version), PlayStation 5 DualSense™ Wireless Controller (additional unit), PS5 Football Game.iii. One [1] Dell Laptop (15", Intel i5, 4GB RAM, 1TB HDD.iv. One [1] 100Mbps Home Fibre Broadband Subscription for 1 year worth RM1548.00
Weekly Prize x 30 winners x 10 weeks TOTAL: 300 WINNERS	RM888 cash
Daily Prize x 10 winners x 70 days TOTAL: 700 WINNERS	Limited Edition MILO x PMC Jersey worth RM69.99

Q14: How do you determine the Monthly Prize Winner?

A: The total qualified serial numbers allocated at the end of each monthly period throughout the entire promotion period will be divided by 9 [nine] to derive the winning serial numbers the **Monthly Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division.

Q15: How do you determine the Weekly Prize Winners?

A: The total qualified serial numbers allocated each week throughout the entire promotion period will be divided by 30 [thirty] to derive the winning serial numbers for the **Weekly Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division

Q16: How do you determine the Daily Prize Winners?

A: The total qualified serial numbers allocated each day throughout the entire promotion period will be divided by 10 [ten] to derive the winning serial numbers for the **Daily Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division

Q17: How many prizes can participants win throughout the entire contest period?

A: Each participant may only win one [1] Daily Prize each day and a maximum of two [2] Daily Prizes throughout the Promotion Period.
Each participant may only win one [1] Weekly Prize each week and a maximum of two [2] Weekly Prizes throughout the Promotion Period.
Each participant may only win [1] Monthly Prize throughout the Contest Period.

Q18: What are the Monthly periods for this contest?

A: The two [2] monthly periods are as per below:
Month 1: 01/06 – 05/07/2021 Month 2: 06/07 – 09/08/2020

Q19: What are the weekly periods for this contest?

A: The ten [10] weekly periods are as per below:
Week 1: 01/06 – 07/06/2021 Week 6: 06/07 – 12/07/2021
Week 2: 08/06 – 14/06/2021 Week 7: 13/07 – 19/07/2021
Week 3: 15/06 – 21/06/2021 Week 8: 20/07 – 26/07/2021
Week 4: 22/06 – 28/06/2021 Week 9: 27/07 – 02/08/2021
Week 5: 29/06 – 05/07/2021 Week 10: 03/08 – 09/08/2021

Q20: How do I know if I've won any Prize(s)?

A: The organiser will contact all Finalists via WhatsApp (**018-388 6332**) to the mobile numbers from which the Organiser received in the Qualified Entries. Each selected Finalists will be given one question to answer. The selected Finalist must answer the question posted by the Organiser correctly in order to win the Prize(s). The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.

Winners' announcement will be made in the Organiser's website

[\[https://www.milo.com.my\]](https://www.milo.com.my) as & when available. Consumer are advised to check periodically during the contest period and up to 6-8 weeks after the contest had ended.

Q21: How can I claim my prize?

A: **Daily Prize:** Winner will be contacted via WhatsApp to the mobile numbers from which the Organiser received in the Qualified Entries to share their choice of jersey size. **No changes allowed thereafter.** Limited Edition MILO x PMC Jersey worth RM69.99 is made to order and will be delivered to the winners within 8-12 weeks after the contest had ended.

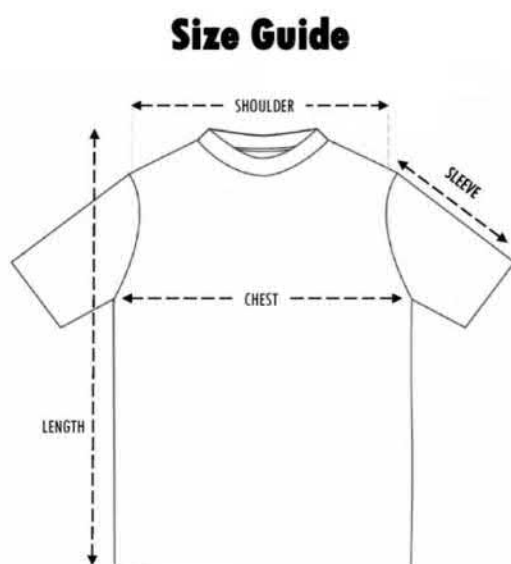
Weekly Prize: A cheque made to winners' name will be delivered to the winners within 6-8 weeks after the contest had ended. You are required to cash-in the cheque within 3 [three] months of the issuance date.

Monthly Prize: Winners will be contacted on the arrangement for the delivery of Home Entertainment Set within 6-8 weeks after the contest had ended.

ALL unclaimed prizes within 3 months will be forfeited.

Q22: What is the jersey size for the Daily Prize (MILO x PMC Limited Edition Jersey)?

A: All Daily Prize winners MUST provide their jersey size according to the chart below when selected as winner.



Size	Shoulder	Chest	Sleeve	Length
2XS	14"	34"	7"	25"
XS	15"	36"	7.5"	26"
S	16"	38"	8"	27"
M	17"	40"	8.5"	28"
L	18"	42"	9"	29"
XL	19"	44"	9.5"	30"
2XL	20"	46"	10"	31"
3XL	21"	48"	10.5"	32"
5XL	23"	52"	11.5"	34"

* Measurement may vary +/- 5%.

Q23: Is the design for the MILO x PMC Limited Edition Jersey as per shown in the entry form?

A: No, the visual shown for MILO x PMC Limited Edition Jersey in the entry form is for illustration purposes only. For final design of the MILO x PMC Limited Edition Jersey, please refer to MILO website [\[https://www.milo.com.my\]](https://www.milo.com.my) from 16 June 2021 onwards.

Q24: Who should I call for further information?

A: You may call the Nestlé Customer Service number: 1-800-88-3433 for any assistance you may require.

Exclusive at TESCO/LOTUS'S

Participants who purchased any participating MILO products as per stated on the Proof of Purchase Table worth RM10 and above in an original single receipt during the promotion period in TESCO/LOTUS'S outlets will stand a chance to win additional prizes.

Every RM10 will be given 1 Serial Number.

Every RM20 will be given 3 Serial Numbers.

Each original receipt is limited to 39 Serial Numbers.

TESCO/LOTUS'S Weekly Prize x 2 Winners x 10 weeks TOTAL: 20 WINNERS	One [1] PlayStation 5 (Blueray Disc version), PlayStation 5 DualSense™ Wireless Controller (additional unit), PS5 Football Game.
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Q1: How do I win the TESCO/LOTUS'S Weekly Prize?

A: To select the winners, all Qualified Entries with TESCO/LOTUS'S receipts will separately be allocated a set of serial numbers. The total qualified serial numbers allocated each week throughout the entire promotion period will be divided by 2 [two] to derive the winning serial numbers for the **TESCO/LOTUS'S Weekly Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division.

Q2: How many prizes can participants win throughout the entire contest period?

A: Each participant may only win one [1] Daily Prize each day and a maximum of two [2] Daily Prizes throughout the Promotion Period.

Each participant may only win one [1] Weekly Prize each week and a maximum of two [2] Weekly Prizes throughout the Promotion Period.

Each participant may only win one [1] TESCO/LOTUS'S Weekly Prize throughout the Promotion Period.

Each participant may only win [1] Monthly Prize throughout the Contest Period.

Q3: What are the weekly periods for this contest?

A: The ten [10] weekly periods are as per below:

Week 1: 01/06 – 07/06/2021

Week 6: 06/07 – 12/07/2021

Week 2: 08/06 – 14/06/2021

Week 7: 13/07 – 19/07/2021

Week 3: 15/06 – 21/06/2021

Week 8: 20/07 – 26/07/2021

Week 4: 22/06 – 28/06/2021

Week 9: 27/07 – 02/08/2021

Week 5: 29/06 – 05/07/2021

Week 10: 03/08 – 09/08/2021

Q4: How do I know if I've won any Prize(s)?

A: The organiser will contact all Finalists via WhatsApp (**018-388 6332**) to the mobile numbers from which the Organiser received in the Qualified Entries. Each selected Finalists will be given one question to answer. The selected Finalist must answer the question posted by the Organiser correctly in order to win the Prize(s). The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.

Winners' announcement will be made in the TESCO MALAYSIA's Facebook page [\[https://www.facebook.com/TescoMY\]](https://www.facebook.com/TescoMY) as & when available. Consumer are advised

to check periodically during the contest period and up to 6-8 weeks after the contest had ended.

Q5: How can I claim my prize?

A: TESCO/LOTUS'S Weekly Prize: Prize will be delivered to the winners within 6 – 8 weeks after the contest had ended.