

Updated: 18th Feb, 2022

MILO® Contest - Raikan Kebaikan Ramadan 2022

FAQ

About the Contest

1. How do I join?

You must be Malaysian and 18 years old and above and buy a minimum of RM15 of participating MILO® products, at any retail outlets nationwide, in a single receipt to join.

2. Can I combine receipts to meet min RM15?

No. You must spend at least RM15 in single receipt on participating MILO® products to join.

3. What are the participating products?

These are the 16 participating products as below.

Participating Products	
1	MILO® 3in1 Original (8s)
2	MILO® 3in1 Original (18s)
3	MILO® 3in1 Original (30s)
4	MILO® 3in1 Original (18s) FOC MILO 2 x MILO WholeGrain Cereal 36g
5	MILO® 3in1 Original (18s) Jimat RM1.50
6	MILO® Stik Pek (18s)
7	MILO® Stik Pek (18s + 3s)
8	MILO® Stik Pek (18s) Jimat RM1.50
9	MILO® 3in1 Less Sugar (10s)
10	MILO® 3in1 Whole Grain Cereal (10s)
11	MILO® ACTIV-GO PLUS FIBRE 900g
12	MILO® Powder 200g
13	MILO® Powder 400g
14	MILO® Powder 1kg
15	MILO® Tin 1.5kg
16	MILO® Powder 2kg

4. What is the contest period?

The contest starts on 1st March, 2022 and will end on 30th April 2022.

5. Where and how do I submit my contest entry

You can submit as many times as you wish, just follow the below step to participate

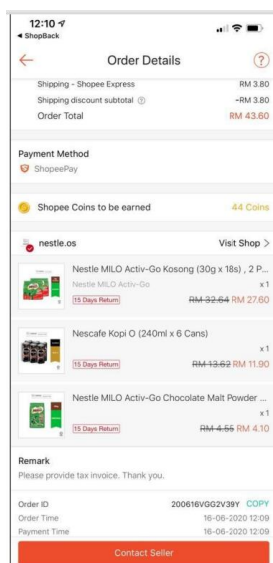
- a) Go to www.milo.com.my/raikankebaikanramadan
- b) Fill up the required field
- c) Upload your receipt. You can upload up to 5MB or five [5] image your receipt/receipts at 1 time. Each receipt if it meets the qualifying criteria, it will be processed as 1 contest submission.

6. Can submit online/e-Commerce purchase receipt?

Yes, you can. Receipt submitted must have below information sighted:

- a. Order ID
- b. Confirmation of purchase
- c. Product purchase

d. Purchase amount



7. Do I need to keep my receipts?

Yes. You may need to submit your original receipt for verification purposes.

8. How many entries can I earn when I buy participating MILO® products?

Every RM15 on a single receipt spent on MILO® participating products earn you 1 entry. Your qualifying spend will be divided by RM15 to derive the number of entries. We will perform rounding down to the nearest lower whole number where the results of the division is NOT a whole number.

Example :

Qualifying spend	RM25
Division by RM15	RM20/RM15
Division result	1.67
Base entry for contest	1

Reference table for base entries based on qualifying spend:

		Entries	
		Base	
Purchase Amount (RM) per receipt	RM15	1	
	RM30	2	
	RM45	3	
	RM60	4	
	RM75	5	
	RM90	6	
	RM105	7	
	RM120	8	
	RM135	9	
	RM150	10	

9. Is there a maximum on the spend per receipt or base entries?

Yes, a cap will apply. Base entry will only be tabulated up to RM150 spent on a single receipt. Maximum entries earned per single receipt is therefore 10 only.

Example

If you spend RM180 on a single receipt on our participating products, we will assign only 10 base entries based on maximum spend of RM150 per single receipt.

10. What is entry multiplier?

You will be entitled to BASE ENTRY MULTIPLIER (or BONUS ENTRIES) of 2 times of your base entry, if you purchase any of these MILO products in your qualifying receipt.

Bonus entries participating products	
1	MILO [®] 3in1 Original (8s)
2	MILO [®] 3in1 Original (18s)
3	MILO [®] 3in1 Original (30s)
4	MILO [®] 3in1 Original (18s) FOC MILO 2 x MILO WholeGrain Cereal 36g
5	MILO [®] 3in1 Original (18s) Jimat RM1.50
6	MILO [®] 3in1 Less Sugar (10s)
7	MILO [®] Stik Pek (18s)
8	MILO [®] Stik Pek (18s + 3s)
9	MILO [®] Stik Pek (18s) Jimat RM1.50
10	MILO [®] 3in1 Whole Grain Cereal (10s)
11	MILO [®] Tin 1.5kg

Examples

i. Illustration (1):

Receipt A	
MILO [®] Powder 1kg	
MILO [®] Powder 2kg	
Total product amount	RM52.00
Base entry	3
Multiplier	None
Total QUALIFYING Entries	3

ii. Illustration (2):

Receipt B	
MILO® Powder 2kg	
MILO® 3in1 Original (18s)	
Total product amount	RM45.00
Base entry	3
Multiplier	2
Total QUALIFYING Entries	6

iii. Illustration (3):

Receipt C	
MILO® 3in1 Original (18s)	
MILO® 3in1 Original (30s)	
Total Product amount	RM34.00
Base entry	2
Multiplier	2
Total QUALIFYING Entries	4

iv. Illustration (4):

Receipt D	
MILO® 3in1 Original (18s)	
MILO® Tin 1.5kg	
Total Product amount	RM43.00
Base entry	2
Multiplier	2
Total QUALIFYING Entries	4

11.If I purchase more than 1 qualifying/participating products for MULTIPLIER will I get additional MULTIPLIER?

Multiplier only applies ONCE to your base entry. If you purchase more than one qualifying/participating products the MULTIPLIER applicable is 2.

12.What prizes can I win?

Weekly Grand Prize

Real 999 Gold MILO® Vintage Trucks set each consisting of 4 Gold trucks Per Set x 4 winners per week

Weekly Consolation Prize

Limited Edition MILO® Vintage Miniature Trucks set each consisting of 4 trucks per set x 200 winners per week

Weekly Bonus Prize

RM5 Touch 'n Go e-wallet reload pin x 3,000 winners per week

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13. What size is the Gold Truck?

Each gold truck consists of \pm 7gm 999 gold.

14. What is the Weekly Contest Period?

The nine [9] weekly periods are as below:

Week 1: 01/03 – 06/03/2022

Week 2: 07/03 – 13/03/2022

Week 3: 14/03 – 20/03/2022

Week 4: 21/03 – 27/03/2022

Week 5: 28/03 – 03/04/2022

Week 6: 04/04 – 10/04/2022

Week 7: 11/04 – 17/04/2022

Week 8: 18/04 – 24/04/2022

Week 9: 25/04 – 30/04/2022

15. Can I win more than 1 prize?

Weekly Grand/ Consolation Prize: Each participant can only win ONE (1) time Grand or Consolation prize throughout the contest period

Weekly Bonus Prize: Each participant can only win TEN (10) times per week. You can stand to participate and win every week up to 10 times per week.

16. How do I know if I'm shortlisted as winners?

Shortlisted winner will be contacted by our appointed agency for winner verification.

Weekly Grand & Consolation Prize Shortlisted Winner : Our appointed agency, Shopperplus Sdn Bhd (Call Center number : 03-7890 5046), will be contacting shortlisted winners on their mobile phone, submitted during registration, for shortlisted winner to answer a question. We will make 3 attempts to contact you within 3 days. For those who answered correctly, you will be then confirmed as winner and our agency will be verifying your personal details & delivery details (if required). You will next receive an email from us to confirm your win and next step in prize collection.

Weekly Bonus Prize : Shortlisted winner will be receiving SMS (SMS number : 66600) with a question to answer. You must reply to the SMS with your answers within 3 days. If you answer correctly, our team will be notifying you via your registered email on your win and next step in prize collection.

17. How do I check if I have won any prizes?

You can check in the winner list at our website www.milo.com.my/raikankebaikanramadan. You will also receive an email notification from us. Only Grand and Consolation prize will be published in website.

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18. How do I receive the prizes I won?

Weekly Grand Prize Winners: You will need to collect your prize from our appointed agency office at

Shopperplus Sdn Bhd

5th Floor, 505 Block A, Phileo Damansara 2

Jalan 16/11, PJ, Selangor

Opening hours : Monday to Friday (10 am to 6pm)

Weekly Consolation Prize winners: Our team will courier your prize to you. You will need to confirm your delivery details with our appointed agency during winner call verification process.

Weekly Bonus Prize Winners: You will be receiving email from DearNestle.com with your winning e-pin code for you to activate in your Touch'n Go e-wallet.

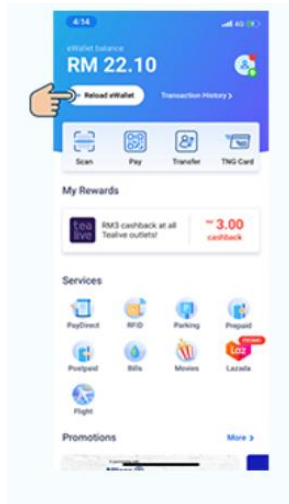
19. What if I cannot come to collect my prize?

You can arrange with our appointed agency for delivery. Kindly note that you will need bear all the delivery related expenses. We will not be liable for any loss or damage that occurs to the prizes during the delivery process.

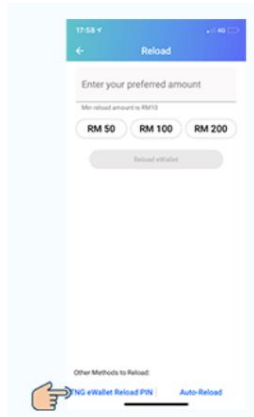
20. How do I use the Touch 'n Go eWallet Reload PIN?

Touch 'n Go eWallet Credit

Step 1: Click on "+ Reload eWallet" from your home screen



Step 2: Click on "TNG eWallet Reload PIN" at the bottom of the screen



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Step 3: Key in your 10-digit TNG eWallet Reload PIN, click “RELOAD NOW” and you’re done!



Video ref: https://www.youtube.com/watch?v=oCK_Y_6Blw8

Help ref: <https://www.tngdigital.com.my/help/how-it-works>

Note: The Touch ‘n Go eWallet RM5 Reload PIN is only valid by reloading to the Touch ‘n Go eWallet via the ‘Reload eWallet’ function.

MYDIN Exclusive contest

21. How do I join?

You must be Malaysian and 18 years old and above and buy a minimum of RM15 of participating MILO® products, at any MYDIN outlets nationwide, in a single receipt to join.

22. What prizes can I win?

Grand Prize

RM5,000 cash x 3

First Prize

Sharp 280L Smile Refrigerator - SJ286MSS x 5

Second Prize

Samsung Galaxy A32 5G 8GB + 128GB x 7

Consolation Prize

Mydin RM100 Shopping Voucher x 35

23. Where and how do I submit my contest entry

Please refer to point no 5

24. Can I win more than 1 prize?

Each participant can only win ONE (1) time Grand or First or Second or Consolation prize throughout the contest period

25. How do I know if I’m shortlisted as winners?

Shortlisted winner will be contacted by our appointed agency for winner verification.

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Our appointed agency, Shopperplus Sdn Bhd (Call Center number : 03-7890 5046), will be contacting shortlisted winners on their mobile phone, submitted during registration, for shortlisted winner to answer a question. We will make 3 attempts to contact you within 3 days. For those who answered correctly, you will be then confirmed as winner and our agency will be verifying your personal details & delivery details. You will next receive an email from us to confirm your win and next step in prize collection.

26.How do I check if I have won any prizes?

You can check in the winner list at our Facebook page

<https://www.facebook.com/MydinMalaysia>. You will also receive an email notification from us.

27.How do I receive the prizes I won?

Our team will courier your prize to you. You will need to confirm your delivery details with our appointed agency during winner call verification process.